



Joining formalities of Customer Service Associates allotted by IBPS under CRP CSA- XV- Reserve List (Phase-II)

Time and Activity Schedule

For joining the Bank, the procedure consists of two stages viz.

Document / Credential verification, Photo, Bio-metric Verification and Aadhar verification, joining formalities and commencement of Induction Training at our designated Training Centre scheduled on **05/10/2026**.

Therefore, candidates allotted by IBPS to Indian Bank for the post of Customer Service Associates (CSA) under CRP CSA –XV-Reserve List (Phase-II) are advised to report at their own expense at the allotted venue on **05/10/2026 at 9.30 a.m.** for Document / Credential Verification, Photo, Biometric verification and Aadhar verification, commencement of Induction Training, joining and other formalities as applicable.

Provisional Offer of Appointment letters are being sent separately to the registered email-IDs of the candidates. Please note that if a candidate does not report for the Document / Credential verification process on the specified date and time at the allotted venue, it will be construed that the candidate is not interested in joining the Bank's services and therefore his/her name will be permanently deleted from the provisionally selected list and no further correspondence will be entertained in this regard. List of candidates is enclosed as **Annexure-I** (Page no 5 & 6) and the address of the venue for reporting is being separately sent through Provisional Offer of Appointment letters to the registered email-IDs.

Instructions to the candidates:

At the time of attending pre-joining verification process, candidates should invariably bring the self attested photocopies and **ORIGINALS** of the following documents / Certificates for submission and verification. **Please note that original documents will be returned to you on the same day after verification.**

- Signed intimation/provisional offer of appointment letter acknowledging and unconditionally accepting the terms and conditions laid down therein.
- Photo identity proof such as PAN Card / Passport / Driving License / Voter's Card / Bank Passbook with Photograph / Aadhaar Card/ e-Aadhaar with photograph. (2 Copies)
- In case of candidates who have changed their name will be allowed only if they produce original Gazette notification or original marriage certificate. All the candidates are requested to verify their testimonials and any difference (spelling error) in candidate's name in Online application to that of their documents / certificates should be supported by notarized affidavit in original.
- Unconditional Discharge / Relieving certificate and Experience Certificate from the previous employer(s) (if any).
- Fee receipt and printout of the online application submitted to IBPS, Original e-mail communication / final scorecard given by IBPS.

- Copy of call letters for online examination (Preliminary and Main) duly signed with photograph pasted on it.
- Proof of Date of Birth (Birth Certificate issued by the Competent Authority or SSC / SSLC / Std. X / Std. XII Certificate with date of birth.)
- Marks sheets & Certificates of Class X / XII / SSC / SSLC / PUC / Diploma etc.
- Year-wise / Semester-wise mark sheets and Certificates (Provisional Degree Certificate or Final Degree Convocation) of Graduation issued by University in support of their eligibility.
- Mark sheets and Certificates of post-graduation, professional qualifications, additional qualifications etc., if any.
- If the final result of graduation is not mentioned in the certificate or mentioned after the specified date as per the advertisement issued by IBPS, candidate has to submit a certificate from the College / University for having declared the result of graduation on or before said date.
- Computer Literacy: Operating and working knowledge in computer systems is mandatory i.e. candidates should have Certificate/Diploma/Degree in computer operations/Language/should have studied Computer/Information Technology as one of the subjects in the High School/College/Institute.
- The candidates belonging to SC / ST / OBC categories must produce relevant and valid Caste certificate issued by the competent authority in the prescribed format as notified in the IBPS advertisement. Please note that the caste name appearing in the caste certificate should match letter by letter with the caste name mentioned in the **central list** for the State/UT to which candidates belong to.
- OBC category candidates should submit the OBC certificate on the format prescribed by Govt. of India containing the 'non-creamy layer' clause, issued on or after 01.04.2025 till the date of document verification as notified in the IBPS advertisement.
- Candidates belonging to OBC category but coming under creamy layer and/ or if their caste does not find place in the **Central List** are not entitled to OBC reservation.
- Disability certificate / Unique Disability Identity Card (UDID) in the prescribed format issued by the concerned Medical Authority in case of Persons with Benchmark Disability category.
- Candidates belonging to the Persons with Benchmark Disability (PwBD) category are required to submit a Disability Certificate or Unique Disability Identity Card (UDID) issued in the prescribed format by the competent Medical Authority, and it is clarified that PwBD candidates holding temporary disability certificates categorized as "likely to improve" shall not be eligible for reservation / relaxation benefits under the PwBD category, whereas candidates whose disability conditions are classified as "progressive, non progressive, or not likely to improve" shall be treated as equivalent to permanent disabilities for the purpose of extending such reservation / relaxation benefits.
- Candidates belonging to the Persons with Benchmark Disability (PwBD) category are advised to ensure their physical/manual disability certificates are digitized on the UDID portal immediately, if not already done. If the candidate has used the services of a Scribe at the time of Online Examination the duly filled in details of the scribe in the prescribed format.
- Candidates belonging to EWS category should submit Income and Asset Certificate issued by any one of the Authorities as notified by the Government of India in the prescribed format, valid for the financial year 2025-26, based on the income for the financial year 2024-2025.

- Ex-servicemen Declaration (Format is available in career page of www.indianbank.bank.in)
- Ex-Servicemen candidates: (i) Candidates who are released/ retired from Armed Forces are required to submit a certificate as per Proforma A. Such Ex-servicemen candidates have to produce a copy of the discharge Certificate / pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of joining. (ii) Candidates who are still in the Armed Forces and allotted under Ex-Servicemen category should submit Proforma B from the Competent Authority showing his/her date of completion of specific period of engagement (SPE) along with the declaration in Proforma C. Such candidates whose SPE is completed on or before the specified date in the advertisement are eligible to apply. Such candidates have to submit a release letter and a self-declaration that he/ she is entitled to benefits admissible to Ex-Servicemen as per Govt. of India rules (iii) Those candidates who have completed their initial period of assignment and who are on extended assignment are required to submit the certificate as per Proforma D. (iv) Dependents of Servicemen killed in action or those who have been severely disabled have to produce satisfactory documentary proof showing that they are Dependents of Servicemen killed in action or severely disabled and an affidavit stating that the relaxation is availed by one dependent of Ex-Servicemen or not availed by any Dependent of Servicemen killed in action or severely disabled.
- An Ex-Servicemen who has once joined a Government job on civil side after availing of the benefits given to him/her as an Ex-Servicemen for his/her re-employment, his/her Ex-Servicemen status will be governed in terms of OM No. 36034/1/2014-Estt. (Res.) dated 14.08.2014 of Government of India, Ministry of Personnel, Public Grievances and Pensions, as amended from time to time.
- Ex-Servicemen candidates who are still in the Armed Forces and desirous of joining the bank under Ex-Servicemen category must have their date of completion of the Specific Period of Engagement (SPE) on or before 20.08.2026.
- Candidates availing age relaxation under "Widow, divorced women and women legally separated from their husbands who have not remarried", must produce the Death certificate of husband/ documents in support of Divorce or judicial separation and an affidavit/ declaration that they are not remarried.
- Candidates availing age relaxation under "Persons affected by 1984 riots", must produce a certificate from the District Magistrate to the effect that they are eligible for relief in terms of the Rehabilitation Package for 1984 Riot Affected Persons 4 sanctioned by the Government and communicated vide Ministry of Finance, Dept. of Financial Services Communication No.F.No.9/21/2006-IR dated 27.07.2007.
- Five passport size and Three stamp size photographs (same as the one uploaded in online application).
- You are advised to open a Savings Bank Account with a Branch of Indian Bank with Cheque Book facility and submit front page of the passbook (SB Account).
- Register for NPS PRAN Online under All Citizen Model at the website of NSDL and submit NPS Inter-Sector Shifting Form (available in Bank's website) along with PRAN copy and send the same to Government Business Service Branch (GBSB- CBS Code 1719) duly attested by the Branch Manager / Chief Manager (Administrative Office / STC).
- The provisional selection is subject to the candidate fulfilling the eligibility criteria stipulated for the post.
- Any other relevant documents in support of eligibility. The Photograph and Biometrics of the candidate will be verified with the photo and Biometrics captured at the time of online tests. Decision of the Biometrics data verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates. Please note that matching of photo and Biometrics is integral to successful completion of documents verification process.

Refusal to participate in the process Biometric Data / Aadhar verification on any occasion will lead to cancellation of candidature.

- Please note that a local language proficiency test will be conducted as a part of selection process on the above mentioned date of Document Verification, photo, Bio-metric and Aadhar Verification to ascertain the proficiency (reading, writing, speaking and understanding) of the candidates in the specified / opted local language of the State / UT for which he / she has applied for. Please note that if you do not possess proficiency (reading, writing, speaking and understanding) in the specified / opted local language of the State / UT for which you have applied for, your provisional allotment made by IBPS for the post of CSA (Customer Service Associate) may be cancelled. Candidates who will fail to qualify this test will not be offered appointment. However, candidates who will produce 10th standard or above mark sheet/certificate evidencing having studied the specified / opted local language of the state/UT will not be required to undergo the language proficiency test.
- You are advised to go through this notification carefully and ensure submission of all the relevant documents during the document verification process. **Request for Change of venue, Date & Time for Document submission, Biometric verification and joining will not be entertained.**
- Decision of the Bank in respect of all matters pertaining to this recruitment shall be final and binding upon the candidates. Please note that if at any stage of selection process/employment/post joining the Bank, it is found that you do not fulfill the eligibility norms of recruitment / found guilty of impersonation / guilty of misconduct / use of unfair means or that you have furnished any incorrect / false information / certificate(s) / document(s) or have suppressed or concealed any material fact(s), like past employment, criminal case pending / arrested / FIR lodged, etc. your service is liable to be terminated without any reference / notice to you. In addition, you will be liable for criminal prosecution under the provisions of the Bharatiya Nyaya Sanhita (BNS).
- In addition to the above mentioned documents, please download the following forms from career page of www.indianbank.bank.in and submit the same duly filled.
 - Biodata.
 - Testimonials (to be obtained from two respectable persons who are not your relatives).
 - Attestation Form (2 copies).
 - Service Joining Sheet, Service Sheet, Declaration of Fidelity and Secrecy.
 - Fitness Certificate
 - Declaration of Assets and Liabilities.

Candidates are advised to visit authorized Indian Bank website www.indianbank.bank.in (under Career Page) periodically for updates.

Bank will not take responsibility for late receipt / non-receipt of any communication sent via e-mail/SMS to the candidate due to change in the mobile number, email address, technical fault or otherwise beyond the control of Bank. Hence candidates are advised to regularly keep watching the Bank's website for details, updates and any information which may be posted for further guidance as well as to check their registered e-mail account from time to time during the recruitment process.

Place: Chennai

Date: 22.09.2026

Deputy General Manager (HRM)

CRP CSA - XV - RESERVE LIST - PHASE II (DOCUMENTS / CREDENTIALS VERIFICATION DETAILS)

S. No.	Reg. No.	Full Name	DV/Joining Date & Time
1	2560298824	Mr. HEMANT KUMAR	05-10-2026, 09:30 A.M.
2	2560290165	Ms. POOJA KUMARI	05-10-2026, 09:30 A.M.
3	2560507442	Mr. AAMIR SHAMIM	05-10-2026, 09:30 A.M.
4	2560612465	Ms. AKANKSHA SINGH	05-10-2026, 09:30 A.M.
5	2560482546	Mr. ANKIT VISHNU DIGOLE	05-10-2026, 09:30 A.M.
6	2560878975	Ms. KRITI JAISWAL	05-10-2026, 09:30 A.M.
7	2560575746	Mr. RUPESH SRIVASTAV	05-10-2026, 09:30 A.M.
8	2561053117	Ms. SHIPRA ARYA	05-10-2026, 09:30 A.M.
9	2560152792	Ms. SHIVANI SHARMA	05-10-2026, 09:30 A.M.
10	2560642359	Mr. SANTHOSH KUMAR SEERAPU	05-10-2026, 09:30 A.M.
11	2560056767	Mr. ASHISH VERMA	05-10-2026, 09:30 A.M.
12	2560937321	Mr. GUNASEKARAN K	05-10-2026, 09:30 A.M.
13	2560477079	Ms. SAKSHEE TRIPATHI	05-10-2026, 09:30 A.M.
14	2560634014	Mr. INDRAJIT DAS	05-10-2026, 09:30 A.M.
15	2560040561	Mr. KAILAS MADHAVRAO DHOSE	05-10-2026, 09:30 A.M.
16	2560583289	Mr. KUNDAN KUMAR SINGH	05-10-2026, 09:30 A.M.
17	2560614527	Mr. MANGALDEEP HATUI	05-10-2026, 09:30 A.M.
18	2560200315	Ms. MAYURI RAMESHRAO KSHIRSAGAR	05-10-2026, 09:30 A.M.
19	2560800062	Ms. MINOSA SARKAR	05-10-2026, 09:30 A.M.
20	2560875945	Mrs. MRUNMAI BAPU MALI	05-10-2026, 09:30 A.M.
21	2560948590	Ms. ANSHIKA AGARWAL	05-10-2026, 09:30 A.M.
22	2560679610	Mr. NISHANT SAXENA	05-10-2026, 09:30 A.M.
23	2560480988	Mr. PENUGONDA MANOJ VARMA	05-10-2026, 09:30 A.M.
24	2560136699	Mr. PRATIK KAR	05-10-2026, 09:30 A.M.
25	2560292551	Mr. PRATYUSH TRIPATHI	05-10-2026, 09:30 A.M.
26	2560805339	Mr. R HARIKRISHNAN	05-10-2026, 09:30 A.M.
27	2560087311	Mr. RAHUL KUMAR KAMTI	05-10-2026, 09:30 A.M.
28	2560826443	Mr. RAHUL SHARMA	05-10-2026, 09:30 A.M.
29	2560887560	Mr. RAJU KUMAR	05-10-2026, 09:30 A.M.
30	2560043689	Mr. REETAM CHAUDHURY	05-10-2026, 09:30 A.M.
31	2560745575	Mr. RISHAV KRISHNA	05-10-2026, 09:30 A.M.
32	2560212147	Ms. RITIKA CHATTERJEE	05-10-2026, 09:30 A.M.
33	2560702224	Mr. RITU RAJ TYAGEE	05-10-2026, 09:30 A.M.
34	2560557599	Mr. ROHAN KUMAR JHA	05-10-2026, 09:30 A.M.
35	2560208447	Mr. SANKET RAJ	05-10-2026, 09:30 A.M.
36	2560313235	Mr. SANTOSH KUMAR	05-10-2026, 09:30 A.M.
37	2560658904	Ms. SHALU	05-10-2026, 09:30 A.M.
38	2560598904	Ms. SHRUTI KUMARI	05-10-2026, 09:30 A.M.
39	2560924663	Mr. SHUBHAM JANGIR	05-10-2026, 09:30 A.M.
40	2560481472	Mr. RAJEEV SINGH	05-10-2026, 09:30 A.M.
41	2560542012	Mr. SOURABH MAHIPAL	05-10-2026, 09:30 A.M.
42	2560414953	Mr. SUMAN DEY	05-10-2026, 09:30 A.M.

S. No.	Reg. No.	Full Name	DV/Joining Date & Time
43	2560893329	Mr. SUMIT KUMAR	05-10-2026, 09:30 A.M.
44	2560409662	Mr. SUMIT SAMBHAJI PATIL	05-10-2026, 09:30 A.M.
45	2560159547	Ms. SWATI KUMARI	05-10-2026, 09:30 A.M.
46	2560184877	Mr. UDAY KUMAR	05-10-2026, 09:30 A.M.
47	2560644980	Mr. V SHANMUGANATHAN	05-10-2026, 09:30 A.M.
48	2561096265	Mr. VISWANATHAN P	05-10-2026, 09:30 A.M.

Note: - Exact address of the venue for reporting on 05.10.2026 is being sent separately through Provisional Offer of Appointment letters to the registered email IDs of the candidates.